

“ANNEXURE C” TO THE BOARD’S REPORT

BUSINESS RESPONSIBILITY REPORT

Introduction

The Company is pleased to present its Business Responsibility Report for the Financial Year ended March 31, 2021 in conformity to the requirements of the clause (f) of sub-regulation (2) of Regulation 34 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Business Responsibility Report for FY 2020-21 is aligned with the nine principles of the National Voluntary Guidelines on Social, Environmental & Economic Responsibilities of Business (NVG-SEE) notified by the Ministry of Corporate Affairs, Government of India.

In pursuance of the Company’s commitment to responsible business, the Company has aligned its policies and guidelines with the principles articulated under NVG-SEE notified by the Ministry of Corporate Affairs, Government of India. The Business Responsibility Report is available at the website of the Company at www.controlprint.com.

Section A: General Information about the Company

1.	Corporate Identity Number (CIN) of the Company	L22219MH1991PLC059800
2.	Name of the Company	Control Print Limited
3.	Registered address	C-106, Hind Saurashtra Industrial Estate, Andheri-Kurla Road, Marol Naka, Andheri East, Mumbai-400059
4.	Website	www.controlprint.com
5.	E-mail id	companysecretary@controlprint.com
6.	Financial Year reported	April 1, 2020 to March 31, 2021
7.	Sector(s) that the Company is engaged in (industrial activity code-wise) as per the National Industrial Classification codes of 2008	2022/2819
8.	List three key products/services that the Company manufactures / provides (as in balance sheet)	Coding and Marking system along with related components. Accessories, consumables and services.
9.	Total number of locations where business activity is undertaken by the Company	
	i. Number of International Locations (provide details of major 5)	Sri Lanka, Nepal, Bangladesh, Germany.
	ii. Number of National Locations	The Company has 11 branches in India.
10.	Markets served by the Company - Local/ State/ National/ International	Local/State/International

Section B: Financial details of the Company

1.	Paid up Capital (as on March 31, 2021)	₹ 1,633.17 Lakhs
2.	Total Turnover (for financial year ended March 31, 2021)	₹ 20,368.89 Lakhs
3.	Total profit after taxes (for financial year ended March 31, 2021)	₹ 2,939.28 Lakhs (Standalone) and ₹ 2,905.17 Lakhs (Consolidated)
4.	Total Spending on Corporate Social Responsibility (CSR) as percentage of profit after tax	The Company has spent ₹ 230.42 Lakhs (i.e In excess of ₹ 152.31 towards its 2% CSR obligation of ₹ 78.11 Lakhs for the FY 2020-21)
5.	List of activities in which expenditure in 4 above has been incurred	Eradicating hunger, poverty and malnutrition and Promoting health care including preventive health care.

Section C: Other Details**1. Subsidiary company/companies**

As on March 31, 2021, the Company has only 1 (one) Subsidiary company.

2. Participation of subsidiary company/companies in the BR Initiatives of the parent company.

Business Responsibility initiatives of the parent company is not applicable to the subsidiary company.

3. Participation and percentage of participation of other entity/entities (e.g. suppliers and distributors, among others) that the Company does business with, in the BR initiatives of the Company

The other entity / entities with whom Company does business is in sync with the BR initiatives of the Company.

Section D: Business Responsibility Information**1. Details of Director / BR Head responsible for BR**

DIN	00176807
Name & Designation	Basant Kabra, Managing Director
Telephone number	+91 022-2859 9065
Email ID	Kabra_bs@controlprint.com
DIN	00190173
Name & Designation	Shiva Kabra, Joint Managing Director
Telephone number	+91 022-2859 9065
Email ID	shiva@controlprint.com

2. Principle-wise (as per NVGs) BR Policy/policies

Principles as per the SEBI Business Responsibility Report Framework

Reference	Principles	Description
P1	Principle 1	Businesses should conduct and govern themselves with Ethics, Transparency and Accountability
P2	Principle 2	Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle
P3	Principle 3	Businesses should promote the wellbeing of all employees
P4	Principle 4	Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized.
P5	Principle 5	Businesses should respect and promote human rights
P6	Principle 6	Business should respect, protect, and make efforts to restore the environment
P7	Principle 7	Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner
P8	Principle 8	Businesses should support inclusive growth and equitable development
P9	Principle 9	Businesses should engage with and provide value to their customers and consumers in a responsible manner

(a) Details of compliance (Reply in Y/N)

No.	Questions	p 1	p 2	p 3	p 4	p 5	p 6	p 7	p 8	p 9
1	Do you have a policy/ policies for each of the principles	Y	Y	Y	Y	Y	Y	Y	Y	Y
2	Has the policy being formulated in Consultation with the relevant stakeholders?	Y	Y	Y	Y	Y	Y	Y	Y	Y
3	Does the policy conform to any National / international standards? If yes, specify? (50 words) (These policies have been framed keeping in view the goals of the organisation and the economic environment of the operations of the Company	Y	Y	Y	Y	Y	Y	Y	Y	Y
4	Has the policy being approved by the Board? Is yes, has it been signed by MD/ owner/ CEO/ appropriate Board Director?	Y	Y	Y	Y	Y	Y	Y	Y	Y
5	Does the company have a specified committee of the Board/ Director/ Official to oversee the implementation of the policy?	Y	Y	Y	Y	Y	Y	Y	Y	Y
6	Indicate the link for the policy to be viewed online?	https://www.controlprint.com/investors/corporate-governance-new/								
7	Has the policy been formally communicated to all relevant internal and external stakeholders?	Y	Y	Y	Y	Y	Y	Y	Y	Y
8	Does the company have in-house structure to implement the policy/ policies.	Y	Y	Y	Y	Y	Y	Y	Y	Y
9	Does the Company have a grievance redressal mechanism related to the policy/ policies to address stakeholders' grievances related to the policy/ policies?	Y	Y	Y	Y	Y	Y	Y	Y	Y
10	Has the company carried out independent audit/ evaluation of the working of this policy by an internal or external agency?	The policies have been evaluated internally.								

(b) If answer to the question at serial number 1 against any principle, is 'No', please explain why: Not Applicable

3. Governance related to BR

- a. Frequency with which the Board of Directors, Committee of the Board or CEO meet to assess the Company's BR performance

The Board of Directors assesses the Company's BR performance annually.

- b. BR and Sustainability Reports published; frequency and link of published reports

This is Company's first BR Report published in accordance to Regulation 34 (2) (f) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015. However, the BR report will be published annually and shall be uploaded on our website (www.controlprint.com.) as a part of the Annual Report.

Section E: Principle-Wise Performance**Principle 1 - Ethics, Transparency and Accountability****1. Does the policy relating to ethics, bribery and corruption apply only the Company**

Control Print Limited is committed to achieve highest standards of integrity and ethics. The Company follows high ethical standards in its dealings with all its stakeholders, including members (employees), customers, suppliers, government and the community. The Company follows a "Code of Conduct" with the underlying belief of conducting business in an ethical manner. This facilitates a work ecosystem that is conducive to the Company's members and associates. The Code sets out principle guidelines to be followed by all members (employees) and associates (distributors, consultants, vendors, suppliers, third party manufacturers etc.) of Control Print.

2. Does it extend to the Group/Joint Ventures/ Suppliers/ Contractors/NGOs/ Others

The Code applies to Vendors and Contractors.

3. How many stakeholder complaints have been received in the past financial year and what percentage was satisfactorily resolved by the management? If so, provide details thereof, in about 50 words or so.

Control Print has established structured mechanisms to address concerns of stakeholders and communicate their expectations which are dealt by the Audit Committee. During the reporting period, we have not received any complaints/ grievances from our stakeholders regarding unethical business practices.

Principle 2 - Safe and Sustainable goods and services

1. List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and/or opportunities.

- (a) Thermal Ink Jet Printer
- (b) High Resolution Printer
- (c) Thermal Transfer Over printer

2. Does the company have procedures in place for sustainable sourcing (including transportation)?

The sustainability agenda is extended to the suppliers/ vendors through the Code of Conduct. The code of conduct ensures conformity with the safe working conditions along with prohibition of child labour, forced labour and abiding human rights principles in the supply chain operations. The compliance with the code of conduct is mandatory for conducting business operations with Control Print.

3. Has the company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work? If yes, what steps have been taken to improve their capacity and capability of local and small vendor

The Company prefer to source the goods locally. The Company works with such potential vendors and assist them to upgrade their production process and quality Control Procedures. The Company also provide Technical assistance extended by company's team during the past years and assist them in procurement of quality raw material from reputed suppliers.

4. Does the company have a mechanism to recycle products and waste? If yes what is the percentage of recycling of products and waste (separately as

<5%, 5-10%, >10%). Also, provide details thereof, in about 50 words or so.

The Company has policy to Buyback the used printers from the existing customer. The Company provide them with printers' new Model in place of the used one. Thus, customer get the equipment with updated technology. The old Printers are partially used and the non-usable parts are disposed as per EPR (Extended Producer Responsibility) Policy of Company. The Company has tied up with agencies to dispose off / recycle the electronic and plastic waste as per the environment policies.

Principle 3 - Well-being of employees

1. Please indicate the Total number of employees.
- The total number of employees are 749 as on March 31, 2021 (including contract employee)

2. Please indicate the Total number of employees hired on temporary/contractual/casual basis.
- The total number of employees hired on contractual basis are 48 as on March 31, 2021

3. Please indicate the Number of permanent women employees.
- The total number of women employees are 61 as on March 31, 2021

4. Please indicate the Number of permanent employees with disabilities
- 1 (partial disability)

5. Do you have an employee association that is recognized by management?
- No

6. What percentage of your permanent employees is members of this recognized employee association?
- NA

7. Please indicate the Number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year and pending, as on the end of the financial year.
- Nil

The Company is committed to the labour rights principles, including eradication of child or forced labour and harassment or intimidation in the workplace. During this financial year, there were no complaints relating to child labour, forced labour, involuntary labour and discriminatory employment.

The Company has formulated and implemented Anti Sexual Harassment Policy in accordance with Section 21 and 22 of Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, to protect the interest of employees at the workplace. All employees (permanent, contractual, temporary, trainees) are covered under this policy. There were no complaints received for sexual harassment for the FY 2020-21.

No.	Category	No of complaints filed during the financial year	No of complaints pending as on end of the financial year
1	Child labour/forced labour/involuntary labour	Nil	Nil
2	Sexual harassment	Nil	Nil
3	Discriminatory employment	Nil	Nil

8. What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year?

- (a) Permanent Employees - 11% (including women, contract and disable employees)
- (b) Permanent Women Employees - 3%
- (c) Casual/Temporary/Contractual Employees - 2%
- (d) Employees with Disabilities - 100%

Principle 4 - Responsiveness to all stakeholders

1. Has the company mapped its internal and external stakeholders?

The Company has mapped its key internal and external stakeholders in a structured way which include employees, investors, distributors, vendors, partners, customers, government and local communities.

2. Out of the above, has the company identified the disadvantaged, vulnerable & marginalized stakeholders.

Yes, the Company has identified disadvantaged, vulnerable and marginalized stakeholders. These include women and children for which the Company carries out CSR programs.

3. Are there any special initiatives taken by the company to engage with the disadvantaged, vulnerable and marginalized stakeholders. If so, provide details thereof, in about 50 words or so.

The Company has taken initiatives for the upliftment of the identified marginalized stakeholders.

Principle 5 - Promoting Human Rights

1. Does the policy of the company on human rights cover only the company or extend to the Group/ Joint Ventures/Suppliers/Contractors/NGOs/ Others?

Policy is applicable to all members and associates of Control Print.

2. How many stakeholder complaints have been received in the past financial year and what

percent was satisfactorily resolved by the management?

The Company did not receive any complaints with regard to human rights violation in the FY2020-21

Principle 6 - Protecting the Environment

1. Does the policy related to Principle 6 cover only the company or extends to the Group/Joint Ventures/Suppliers/Contractors/NGOs/others. - At present it is related only to company.
2. Does the company have strategies/ initiatives to address global environmental issues such as climate change, global warming, etc? - No
3. Does the company identify and assess potential environmental risks? - Yes
4. Does the company have any project related to Clean Development Mechanism? If so, provide details thereof, in about 50 words or so. Also, if Yes, whether any environmental compliance report is filed? - No
5. Has the company undertaken any other initiatives on - clean technology, energy efficiency, renewable energy, etc. Y/N. If yes, please give hyperlink for web page etc. - Not so far
6. Are the Emissions/Waste generated by the company within the permissible limits given by CPCB/SPCB for the financial year being reported? - Yes
7. Number of show cause/ legal notices received from CPCB/SPCB which are pending (i.e. not resolved to satisfaction) as on end of Financial Year - Nil

Principle 7 - Responsible advocacy policy

1. Is your company a member of any trade and chamber or association? If Yes, Name only those major ones that your business deals with:
 - (a) FCCI
 - (b) Bombay Chamber of Commerce
 - (c) FINER (Federation of Industries & commerce of North Eastern Region) Guwahati
 - (d) Nalgarah Industries Association
 - (e) BN Industries Association

2. **Have you advocated/lobbied through above associations for the advancement or improvement of public good? Yes/No; if yes specify the broad areas (drop box: Governance and Administration, Economic Reforms, Inclusive Development Policies, Energy security, Water, Food Security, Sustainable Business Principles, Others) - Not yet**

Principle 8 - Supporting inclusive developments

1. **Does the company have specified programmes/initiatives/projects in pursuit of the policy related to Principle 8? If yes details thereof.** - Keeping in view of the spread of novel Coronavirus (COVID-19) in India and its declaration as a pandemic by the World Health Organisation (WHO), and, decision of the Government of India to treat this as a notified disaster, the Company as a welcoming move with collaboration with some of the foundations viz, Lions Club of New Bombay Vashi, The Hunger Project and Nirantar has undertaken some of the few Social activities to support this pandemic.

Frontline workers have been some of the most vulnerable and adversely affected by the coronavirus pandemic in India- especially the doctors, the police force and aid workers. At the same time, India's workforce has been affected by layoffs in both SMEs and large organisations across industries.

As an organisation, Control Print was cognisant of these issues and responded in the best possible way to the pandemic: not only did they assure their employees that there would be no layoffs, they also helped frontline workers and weaker sections of the society by donating large quantities of medical-grade surgical masks and FFP2/N95 masks through various NGOs working across the country..

2. **Are the programmes/projects undertaken through in-house team/own foundation/external NGO/ government structures/any other organization? - External NGO**
3. **Have you done any impact assessment of your initiative? - Detailed assessment done by NGO**
4. **What is your company's direct contribution to community development projects- Amount in INR and the details of the projects undertaken - During Financial year 2020-21, the Company has contributed ₹ 230.42 Lakhs towards CSR initiative.**
5. **Have you taken steps to ensure that this community development initiative is successfully adopted by the community? Please explain in 50 words, or so.- Detailed assessment done by NGO**

Principle 9 - Providing value to Customer

1. **What percentage of customer complaints/consumer cases are pending as on the end of financial year. - No major legal case pending with customer with respect to our product**
2. **Does the company display product information on the product label, over and above what is mandated as per local laws? Yes/No/N.A. / Remarks(additional information) - Yes**
3. **Is there any case filed by any stakeholder against the company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behaviour during the last five years and pending as on end of financial year. If so, provide details thereof, in about 50 words or so. - No**
4. **Did your company carry out any consumer survey/ consumer satisfaction trends - Yes after every new Installation the Engineer do take the report, other than that the quality assurance department periodically carry out the survey as per the guidelines of ISO 9001 -2015 Certification.**